



# Natural Therapies Certification Board

## NATURAL THERAPIES CERTIFICATION BOARD NEWS

June 3, 2009

### NTCB Notes

#### **A Few Words About Certification & Insurance**

Confused about whether your certification from NTCB includes insurance benefits or not? The answer is simple: no. NTCB doesn't provide insurance benefits. However, membership in BANA or TNTANA does provide insurance benefits.

If you're confused, it may be because several years ago an organization called NBCB offered both insurance and certification. However, Federal regulations shifted to require that certification agencies stay out of the business of providing insurance because it's considered a conflict of interest to both certify and insure. In November 2006, NBCB's functions were split in two. NTCB, an organization in existence since January 2005, took over the certification portion; BANA was founded to provide insurance benefits, and later TNTANA was founded to cover natural healthcare practitioners who are not eligible for membership in BANA.

Since November of 2006, then, you must both maintain certification with NTCB and join BANA or TNTANA in order to have insurance benefits. If you have NTCB certification but aren't a member of BANA or TNTANA, then you do not have insurance benefits unless you obtained coverage elsewhere.

The reverse is also true: if you join BANA or TNTANA but fail to maintain current NTCB certification, then you don't have insurance benefits. This is a mandate from the insurance underwriters. Allowing your certification to lapse automatically cancels your BANA/TNTANA membership and with it your insurance benefits, unless you reinstate your certification promptly. Therefore, maintaining your NTCB certification is vital to maintaining your BANA/TNTANA membership and insurance benefits.

If you have any questions about BANA/TNTANA membership, contact Executive Director Sara Greer at [info.bana@gmail.com](mailto:info.bana@gmail.com) or at 1-800-710-1539 ext 2.

If you have any questions about your certification through NTCB, contact Executive Director Jackie Olsen at [ntcb.info@gmail.com](mailto:ntcb.info@gmail.com) or 1-800-710-1539 ext 1.

## Need to Fax?

If you need to fax in your certification renewal and/or request to the NTCB, a great service to use is FaxZero.com (put the <http://> in front). You are allowed 2 free faxes per day and may fax 1 document (MsWord or PDF) up to 3 pages, including cover letter. Just scan your document, save on your computer, upload to the FaxZero site and it will be sent directly to Executive Director, Jackie Olsen. (888-484-3113)

**IMPORTANT NOTE:** All faxes are converted to PDF (whether you use FaxZero or not) and sent directly on a secure line into the NTCB email account. If you have questions about whether your fax, please email [ntcb.info@gmail.com](mailto:ntcb.info@gmail.com) and I will confirm via reply. If I receive a phone call regarding your fax, I often do not know if the fax is received until the PDF is sent. Thank you

## VACATION

Please note that the NTCB will be closed from June 23 til July 2nd for vacation. We urge you to please renew your certification as soon as possible. You may find directions for renewal at <http://ntcb.org/apply.html> . Thank you.

## Have you moved lately?

*Let us know how we can find you by sending us your new contact information - [ntcb.info@gmail.com](mailto:ntcb.info@gmail.com). Thank you!*



**Thanks for your continued support.**

**Jackie Olsen, Executive Director  
Natural Therapies Certification Board  
[ntcb.info@gmail.com](mailto:ntcb.info@gmail.com) \* <http://ntcb.org>  
507 Old Toll Circle, Black Mountain, NC 28711  
800-710-1539, Ext. 1 \* 888-484-3113 fax**

*The views expressed in this newsletter are my personal opinions and are not to be attributed to the Natural Therapies Certification Board. Upon receipt of information that proves that my expressed views are false or incorrect I will issue the appropriate retractions and apologies.*